Dentsply Sirona offers dental professionals an extensive implant portfolio. The portfolio includes three implant systems: Ankylos, Astra Tech Implant System and Xive.

Each implant system covers the entire range of surgical flexibility and restorative versatility, in order to provide excellent short- and long-term clinical results. Moreover, all systems have been clinically tested, scientifically documented, and are used in clinics and practices daily.

For full implant systems warranty information, refer to the detailed terms and conditions in this leaflet. For Atlantis warranty information, refer to the Atlantis abutments and Atlantis suprastructures warranty leaflets.

For more information please contact your local Dentsply Sirona sales representative or Customer Service team.
Warranty terms and conditions

These warranty Terms & Conditions ("T&C") covers clinical components and instruments that are part of Ankylos, Astra Tech Implant System, Friolid and Xive i.e. implants, cover screws, abutments, bridge cylinders, abutment screws, bridge screws and clinical instruments ("Products"), manufactured and distributed by Dentsply Sirona or any affiliate within the Dentsply Sirona Group ("Dentsply Sirona").

The warranty outlined in these T&C is exclusively for the benefit of eligible treating clinicians ("Clinician") and is not for the benefit of any other person or entity, including patients, laboratories and other intermediate suppliers.

1. WARRANTY PERIODS
The warranty for the Products is granted for the following periods, subject to the limitations and exceptions of these T&C:
- lifetime warranty for clinical components, excluding any clinical components manufactured in zirconia or clinical instruments;
- five (5) years from the date of shipment from Dentsply Sirona for clinical components manufactured in zirconia;
- three (3) years from the date of shipment from Dentsply Sirona for clinical instruments, excluding any single-use instruments.

2. SCOPE OF WARRANTY
Subject to the limitations and exceptions described in these T&C, Dentsply Sirona will provide the following benefits:

QUALITY BENEFITS
If the Product has defects in materials or workmanship, that is if the Product does not meet the Dentsply Sirona quality standards, then Dentsply Sirona will replace the Product, at no additional charge.

SURGICAL BENEFITS
Dentsply Sirona will replace the implant, at no additional charge, in cases where there has been no osseointegration or osseointegration has failed.

The benefits set out above constitute Dentsply Sirona sole obligation, and the Clinician’s sole remedies, with respect to the Products and the subject matter of these T&C.

3. ELIGIBILITY AND CLAIM PROCEDURE
To receive benefits under these T&C, the Clinician must comply with all of the following:
- Warranty claims must, to remain eligible, be reported to Dentsply Sirona within sixty (60) days from the date on which the claimed defect was discovered. Reporting shall fully comply with the procedure set out herein. Clinician shall contact the Dentsply Sirona representative or Dentsply Sirona customer service to request a complaint record form and receive instructions for Product return; and
- The completed complaint record form, documenting the cause of the claimed failure, must be returned to Dentsply Sirona accompanied by the Product in question within the time stated above. Any product must be decontaminated prior to return to Dentsply Sirona; and
- Clinicians submitting a complaint record form for surgical benefits, must provide documentation of the case and receive instructions for Product return; and
- All procedures using the Products – before, during and after implantation – must be performed in accordance with Dentsply Sirona protocols, guidelines and instructions, as well as generally accepted dental practices.

Transport costs and transport risk shall be borne by the Clinician. The cost of return shipment shall be borne by Dentsply Sirona in cases covered by the warranty under these T&C.

Independent from warranty claims, complaints should be reported as soon as possible to comply with regulatory requirements.

4. GENERAL LIMITATIONS OF THE WARRANTY
Except for the warranty specified in these T&C, neither Dentsply Sirona nor any representatives or other third parties which manufacture or distribute the Products, make any representation, warranty, covenant or other undertaking, expressed or implied, written or oral, with respect to the Products, including (without limitation) any implied warranties of merchantability, durability or fitness for a particular use or purpose.

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