

# Practice Pulse™ 3.1 Installation Guide

## INSTALLATION

Please refer to the instructions at right to either install or update and existing version of Practice Pulse. Contact the DENTSPLY GAC TechnoCenter with any questions.

## AUTHORIZATION

The installation of Practice Pulse 3.1 will require new product Authorization. You will need to contact the DENTSPLY GAC TechnoCenter for an Authorization code: Phone – 888.422.2376 Fax – 631-357-8793 [techno.center@dentsply.com](mailto:techno.center@dentsply.com)

## TECHNICAL SUPPORT

DENTSPLY GAC strongly recommends internet access on all computers that have VistaDent® OC installed. The TechnoCenter uses internet based program that will minimize troubleshooting time when you call.

For more information on any of our products or services please visit us on the Web at: [www.gactechnocenter.com](http://www.gactechnocenter.com)

This guide will walk you through the installation or update process to ensure that you are running Practice Pulse 3.1 as quickly as possible. The update will require that you contact the GAC TechnoCenter to obtain a new Authorization Code. The Authorization information can be obtained via phone, fax or email, but please be aware that the phone lines may be busy while we assist other customers; faxing the request will garner the fastest response.

**Toll Free** – 888.422.2376

**Fax** – 631-357-8793

**E-mail** – [techno.center@dentsply.com](mailto:techno.center@dentsply.com)

The update process for new users and version updates is the same.

## Step 1 – Insert the Practice Pulse 3.1 CD

Insert the CD and the Authorization window will appear. Fill in your practice name and then contact the GAC TechnoCenter to receive your Authorization code. You can call, fax, or e-mail but please be aware that the phone lines may be busy while we assist other customers. Once you have obtained your Authorization code you can continue with the installation.

## Step 2- Follow On Screen Instructions

Accept the license agreement; click Next and files will begin to copy from the CD to your computer. When this process is over, click Finish and the installation will be complete.

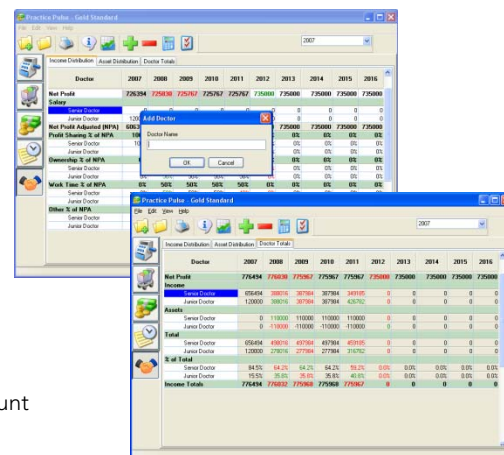
## Step 3 – Launch Practice Pulse

Once the program has been installed you can launch the program from the icon on your desktop. If you are updating from a previous version you should select a scenario to open. When this opens you will be prompted to select a start year for the scenario. This will change the old “year 1” to the year you designate as the start year for that scenario – ex. 2013. **BE CAREFUL as this CANNOT be undone.**

In an effort to conserve our natural resources, we have decided not to include a paper manual with this update. The manual and a document describing “What’s New” can be found on your CD in PDF format. To view this file you will need to have Adobe Reader installed on your system. This can be downloaded at no charge directly from Adobe: [www.adobe.com](http://www.adobe.com) (click the red Get Adobe Reader button). This information is also available from within Practice Pulse by clicking Help, Practice Pulse Help.



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