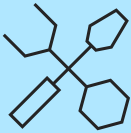




# DS Core™ Care

Comprehensive service and support to uplift productivity



DS Core™ Care is a comprehensive technical service and support solution that protects your equipment. Thanks to the connection to DS Core, it goes beyond – enabling preventive and digital service capabilities.

## Benefits of DS Core™ Care for CAD/CAM devices



### More time with your patients

With DS Core™ Care, we help you to use your CAD/CAM devices in an efficient way and help your equipment and your practice to run reliably and efficiently – so you can focus on treating your patients.



### Quality

Benefit from excellent products paired with high quality service you expect and deserve. From spare part coverage, remote troubleshooting to regular maintenance – all done by trained service technicians.



### Productivity

DS Core™ Care prepares your practice for the unexpected, helping to limit equipment downtime and unforeseen costs. Receive the support quickly and when you need it – to help you to keep productivity on a high level.

*"I would like to have oversight on the total cost of ownership (TCO) when I decide for my service needs."*







**Dr. Holger Scheller** (sponsored) | Dentist | Germany

Learn more about DS Core™ Care at:  
[dentsplysirona.com/ds-core-care](https://dentsplysirona.com/ds-core-care)




# Protecting your CAD/CAM equipment

Adding DS Core™ Care to the CAD/CAM devices in your practice, e.g. CEREC Primescan, Primemill or SpeedFire, provides you the reliable feeling that your devices are readily available to support you in your treatment. Downtime means missed productivity and efficiency, and therefore DS Core™ Care includes service that enables device uptime and support when you need it.

DS Core™ Care Components	DS Standard Warranty	DS Core™ Care
 <p><b>Phone Support</b> Access to technical phone support from qualified service experts for direct problem solving when you need it.</p>	✓	✓
 <p><b>Customer Support Portal</b> For immediate answers and self-support, the portal provides product and workflow information – always accessible in one single place.</p>  <p>Learn more at: Customer Support Portal <a href="https://dentsplysirona.com/csp">dentsplysirona.com/csp</a></p>	✓	✓
 <p><b>Spare Parts</b> Quick supply of spare parts from the original manufacturer to help minimize downtime and avoid additional costs.</p>	only Year 1	✓
 <p><b>Preventive Maintenance</b> Annual preventive maintenance performed by a qualified service technician to protect efficiency and help extend lifetime of your equipment. Includes maintenance kit and labor.</p>		✓
 <p><b>Fast Service Clarification</b> With the connection of your device to DS Core, you can benefit from remote, real-time, efficient troubleshooting, limiting unnecessary follow ups and saving your time.</p>		✓

Subject to technical changes and errors in the text. Order No. A91100-M43-C337-01-7600-EN, 0123.

 <p>DS CORE</p>	<h2>How to get DS Core™ Care</h2> <ol style="list-style-type: none"> <li>1. Order a new CAD/CAM device</li> <li>2. Visit <a href="https://dentsplysirona.com/ds-core">dentsplysirona.com/ds-core</a> to access the DS Core platform</li> <li>3. Register to DS Core and subscribe to DS Core™ Care for your CAD/CAM device</li> </ol>	<h2>Special Offer</h2> <p>With the purchase of a CAD/CAM device get a <b>discounted subscription</b> to DS Core™ Care for <b>12 months</b>. Beginning with month 13, DS Core™ Care is 130\$/month. (CEREC SpeedFire 60\$/month)</p>
--	---	---

Subscription can be terminated at any time during the first 12 months before the first payment is due, with effect from the end of that period. Subscription has a minimum duration of 36 months.

**CAD/CAM products covered by DS Core™ Care\*:**  
Primeprint Solution, Milling Units incl. CEREC Primemill and CEREC MC X, CEREC Primescan AC, Primemill, CEREC SpeedFire.

\* DS Core™ Care not yet available for devices sold to dental laboratories.



Learn more about DS Core™ Care at:  
[dentsplysirona.com/ds-core-care](https://dentsplysirona.com/ds-core-care)

