

TWAIN CHECK Tool

Why do we need a TWAIN CHECK Tool?

SIDEXIS XG and SIDEXIS 4 use different TWAIN libraries. Therefore, a TWAIN source, which might have worked with SIDEXIS XG, might not be compatible with SIDEXIS 4 after upgrading anymore.

In order to avoid this phenomenon we recommend to check SIDEXIS 4 and a TWAIN device for their compatibilities with each other before upgrading.

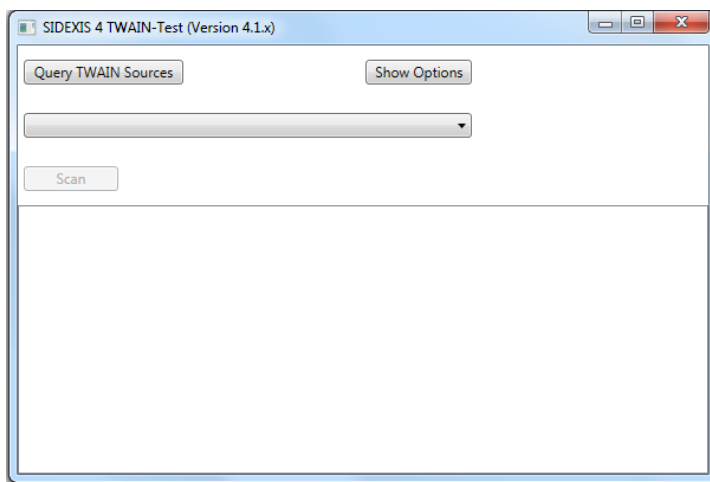
How to...

Unpack TWAIN Test Tool on the PC, which is the very same PC on which you would like to check your TWAIN device on. (Note: You can also unpack TWAIN Test Tool on a USB flash drive and connect it to different PC accordingly.)

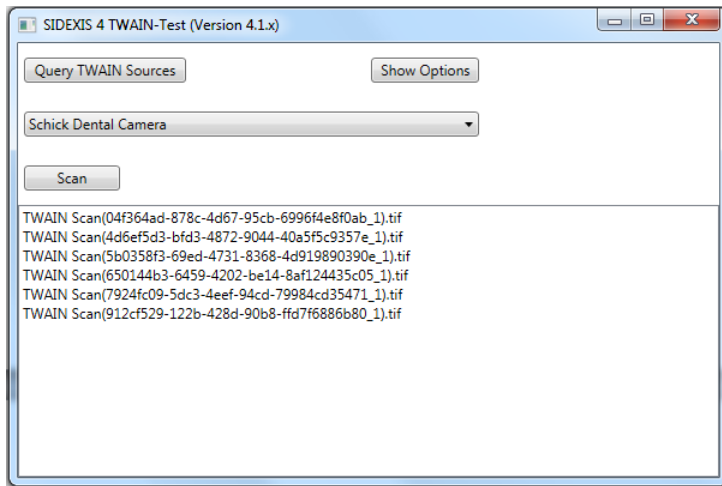
Connect the desired TWAIN source to your PC and turn it on. Note: the according TWAIN driver needs to be installed. Please contact the manufacturer for further information if required.

Start file „TwainTestClient.exe“

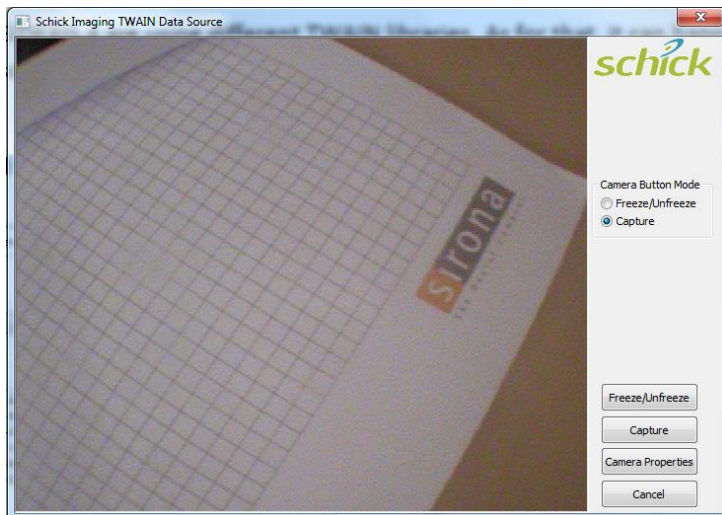
The following dialogue will open:



Click on „Query TWAIN Sources“. Your PC will be checked for available TWAIN sources. The results will be shown in a second step within the drop down box. Click on the little black arrow and choose a TWAIN source out of the drop down list.



Click on „Scan“. What will happen now is different and depends on the different TWAIN drivers. An image exposure screen should open. Please carry out an exposure for trial (e. b. by clicking on „capture“).



This trial image should then be listed as a graphics file in TWAIN Test Tools. **If you can see an according file and you are able to open the image by a double click, your TWAIN device will be compatible with SIDEXIS 4 and you can carry out the upgrade accordingly.**

If no graphics file is listed, the TWAIN device will not be compatible with SIDEXIS 4.