Atlantis®

Atlantis® shipping guide

Dentsply Sirona

Atlantis® shipping guide – Europe/Oceania

Introduction

The Atlantis shipping guide will provide all the information needed when sending your Atlantis case to Dentsply Sirona Implants. The guide includes step-by-step information for both Atlantis abutments and Atlantis suprastructures.

Production facilities

Atlantis can be ordered globally at different manufacturing facilities. The map highlight where the Atlantis production facilities for Europe and Oceania are located.

Delivery addresses

Atlantis abutment cases

Send to:
Dentsply Sirona Implants
Heliumgatan 1, SE-431 53 Mölndal, Sweden

Atlantis suprastructures cases

Send to:
Dentsply Sirona Implants, n.v.
Research Campus 10, 3500 Hasselt, Belgium

Shipping procedure:

Atlantis® abutments
Laboratory to Dentsply Sirona Implants

Note: Step 1–3 not applicable for Atlantis lab-based scanning, skip to step **4. Production facility.**

1. **Order pick-up**
   After placing an order, request a pick-up time for your case materials. Contact your local Dentsply Sirona Implants sales representative for the best shipping procedure for your laboratory. Contact information is available in the Help section of Atlantis WebOrder.

2. **Packaging**
   To ensure efficient and accurate processing of an order, always use the Atlantis CaseSafe box (or similar packaging) when shipping the case to Dentsply Sirona Implants.

Note: The shipping address will be printed on the order ticket.

What to include when shipping Atlantis abutment cases to Dentsply Sirona Implants			
	Cases with 1–3 adjacent edentulous spaces include	Cases with four or more adjacent edentulous spaces include	Full arch cases include
Articulated master casts with analogs placed	✔	✔	✔
Bite registration (recommended)	✔	✔	
Model of soft tissue (recommended)	✔	✔	✔
Removable diagnostic preparation that relates to the master casts		✔	✔
Record base or occlusal bite rim (recommended)			✔

3. **Tracking**
   After placing your order, contact your selected shipping vendor for tracking information.

Note: If UPS is used as the shipment method, the order is traceable via Atlantis WebOrder. Refer to the Help section in Atlantis WebOrder – User guide.

4. **Production facility**
   When the Atlantis abutments case is received at the production facility, the production process begins. Your Atlantis WebOrder account will be updated with the case delivery date, and the status of the order will change from SUBMITTED to IN PROCESS.

5. Turnaround time

Atlantis abutments are available for all major implant systems in titanium, gold-shaded titanium and zirconia. Turnaround times varies depending on material and case size. Calculation of in-house production time starts the same day for cases received at the production facility before 4 PM (GMT +01.00).

Standard turnaround times:

Atlantis in-house production time (days)			
Case size	**Abutment in titanium**	**Abutment in gold-shaded titanium**	**Abutment in zirconia**
1–4 unit cases	2	3	4
5+ unit cases	3	4	5
Additional products affecting turnaround time			
Atlantis Crown	+ 1 day	+ 0 day	+ 1 day
Atlantis Printed Model	+ 4 days	+ 3 days	+ 2 days

Note:

- Design approvals must be granted before midnight (GMT +01.00), or one day will be added to your delivery date
- For cases received after 4 PM, calculation for in-house production start the following business day (GMT +01.00)
- Material-, on hold- and case related issues must be resolved before midnight, (GMT +01.00), or one day will be added to your delivery date
- Weekends and holidays are excluded

Example

4 unit case with abutments in titanium + cut-back crowns, received at Atlantis abutments production facility on Monday, before 4 PM (GMT +01.00), will be shipped on Wednesday and arrive in the laboratory on Thursday.

6. Delivery

Dentsply Sirona Implants will ship the case back to your laboratory free of charge via next day delivery.

Note: Atlantis abutments are delivered with the corresponding abutment screw at no extra charge.

Shipping procedure:

Atlantis® suprastructures
Laboratory to Dentsply Sirona Implants

1. **Order pick-up**
   After placing an order, request a pick-up time for your case materials. Contact your local Dentsply Sirona Implants sales representative for the best shipping procedure for your laboratory. Contact information is available in the Help section of Atlantis WebOrder.

2. **Packaging**
   To ensure efficient and accurate processing of an order, always use the Atlantis CaseSafe box (or similar packaging) when shipping the case to Dentsply Sirona Implants.

Note: The shipping address will be printed on the order ticket.

What to include when shipping Atlantis suprastructures cases to Dentsply Sirona Implants					
	Atlantis Bar	**Atlantis BridgeBase**	**Atlantis Bridge**	**Atlantis Hybrid**	**Atlantis 2in1**
Master cast required, with new or undamaged analogues placed (no antagonist model needed)	✔	✔	✔	✔	✔
Model of soft tissue (required)	✔	✔	✔	✔	✔
Diagnostic wax-up, full scale (required)	✔				✔
Diagnostic wax-up, full scale (Atlantis suprastructures CAD Design) or reduced (Design guidance)		✔	✔	✔	
Printed Atlantis WebOrder ticket (required)	✔	✔	✔	✔	✔

3. **Tracking**
   After placing your order, contact your selected shipping vendor for tracking information.

Note: If UPS is used as the shipment method, the order is traceable via Atlantis WebOrder. Refer to the Help section in Atlantis WebOrder – user guide.

4. **Production facility**
   When the Atlantis suprastructures case is received at the production facility, the production process begins. Your Atlantis WebOrder account will be updated with the case delivery date, and the status of the order will change from SUBMITTED to IN PROCESS.

5. **Turnaround time**
   Atlantis suprastructures are available for all major implant systems in titanium and cobalt-chrome. Turnaround times varies depending on material. Calculation of in-house production time starts when the case is received at the production facility before noon (GMT +01.00).

Standard turnaround times:

Atlantis suprastructures in-house production time (days)		
	Titanium	**Cobalt-Chrome**
Atlantis BridgeBase	5	N/A
Atlantis Bridge	5	5
Atlantis Hybrid	5	5
Atlantis Bar	5	5
Atlantis 2in1	10	N/A

Note:
- Design approvals must be granted before by 6:00 PM (GMT +01.00), or one day will be added to your delivery date
- For cases received after noon, calculation for in-house production start the following business day (GMT +01.00)
- Material-, on hold- and case related issues must be resolved before midnight, or one day will be added to your delivery date
- Weekends and holidays are excluded
- Specific design requests could lead to a longer turnaround time of which you will be informed

Example
Order and all case materials for an Atlantis Bridge in titanium is received on Monday before noon. Design is submitted for approval. If the design is approved on the same day by 6:00 PM (GMT +01.00), the case will be shipped on Friday and arrive in the laboratory the following Monday.

6. **Delivery**
   Dentsply Sirona Implants will ship the case back to your laboratory free of charge via next day delivery.

Note:
- By default, Dentsply Sirona Implants will not supply any prosthetic screws with the Atlantis suprastructures orders. However, the screws can be ordered together with the Atlantis suprastructures products in Atlantis WebOrder.
  - Atlantis suprastructures products are always compatible with the implant/abutment screw from respective manufacturers system. If the Atlantis suprastructures prosthetic screw is not available, please contact your local Dentsply Sirona Implants sales representative for assistance.
  - All screws are listed with the manufacturers REF number in the Atlantis suprastructures compatibility chart (available in the Help section in Atlantis WebOrder). We recommend checking the REF number with the implant system manufacturer.

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